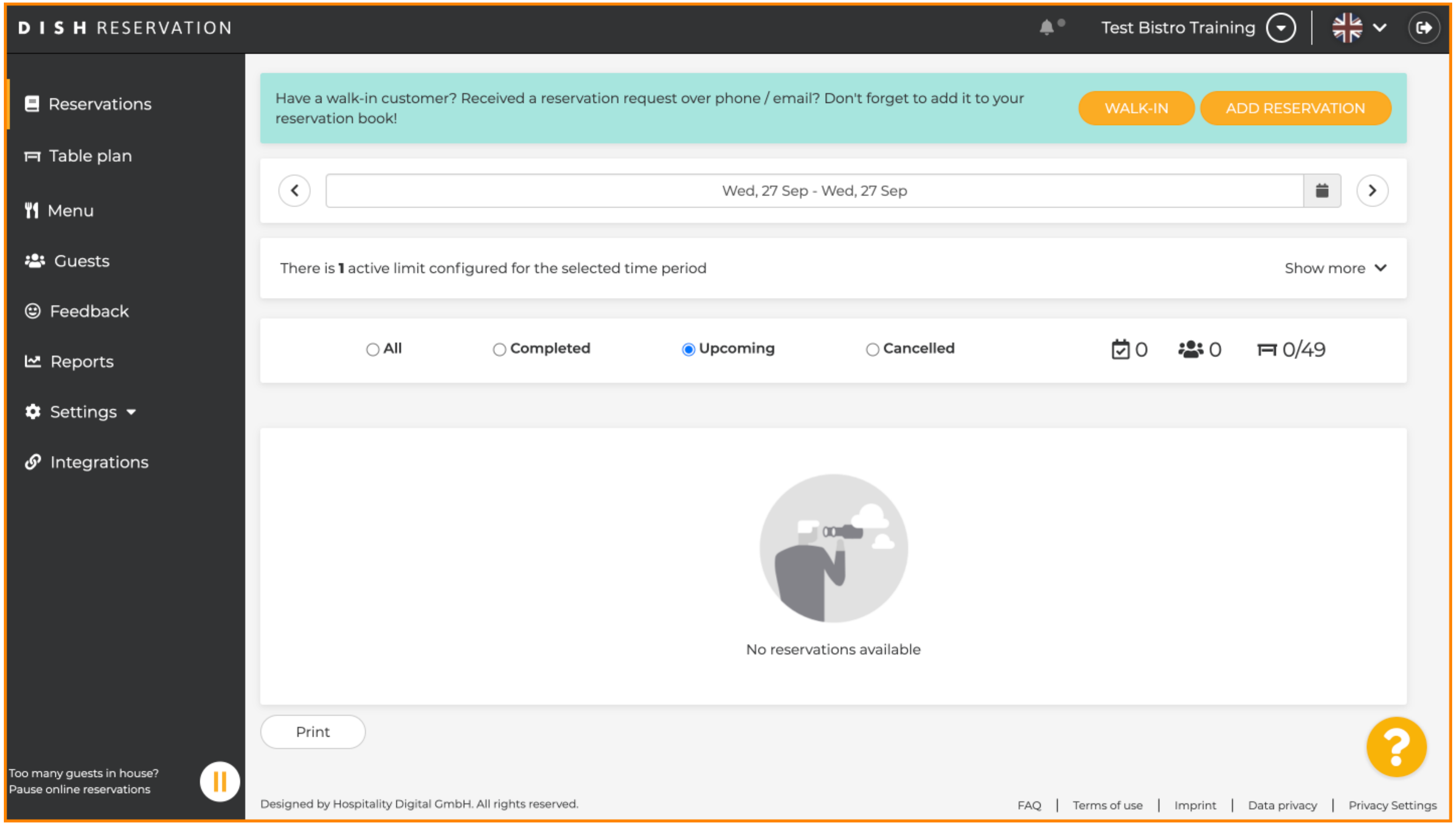
Willkommen im Dashboard von DISH Reservation . In diesem Tutorial zeigen wir Ihnen, wie Sie den Status Ihrer Reservierungen anpassen.


DISH RESERVATION
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WALK-IN
ADD RESERVATION
Show more
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Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!

Wed, 27 Sep - Wed, 27 Sep

There is 1 active limit configured for the selected time period

○ All ○ Completed ● Upcoming ○ Cancelled 0 0 0/49

No reservations available

Too many guests in house?
Pause online reservations

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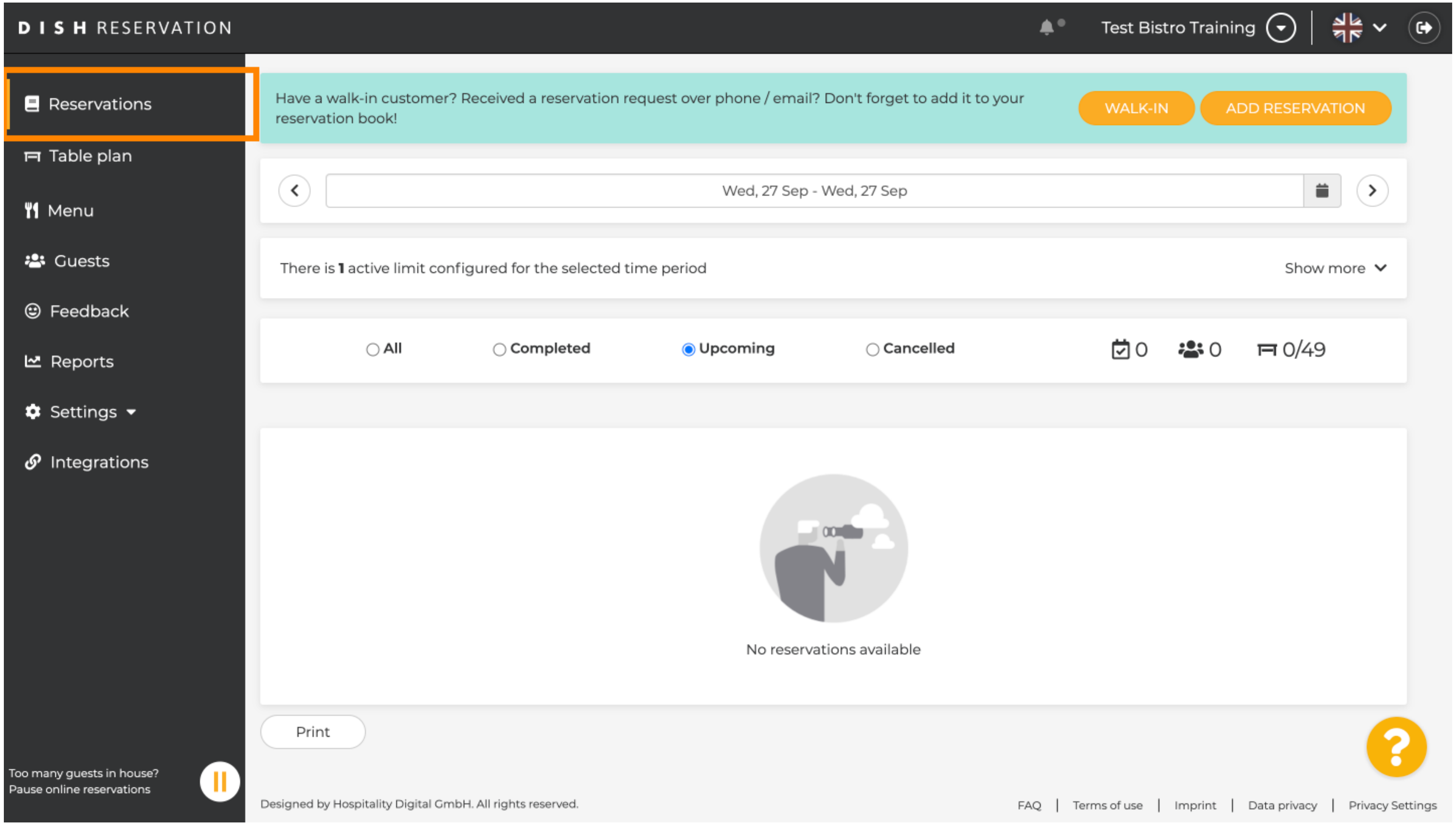
Wenn Sie das Menü „Reservierungen“ auswählen, wird Ihnen eine Übersicht Ihrer Reservierungen angezeigt.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Wed, 27 Sep - Wed, 27 Sep
Show more
○ All
○ Completed
● Upcoming
○ Cancelled
0
0
0/49
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There is 1 active limit configured for the selected time period

No reservations available

Too many guests in house? Pause online reservations

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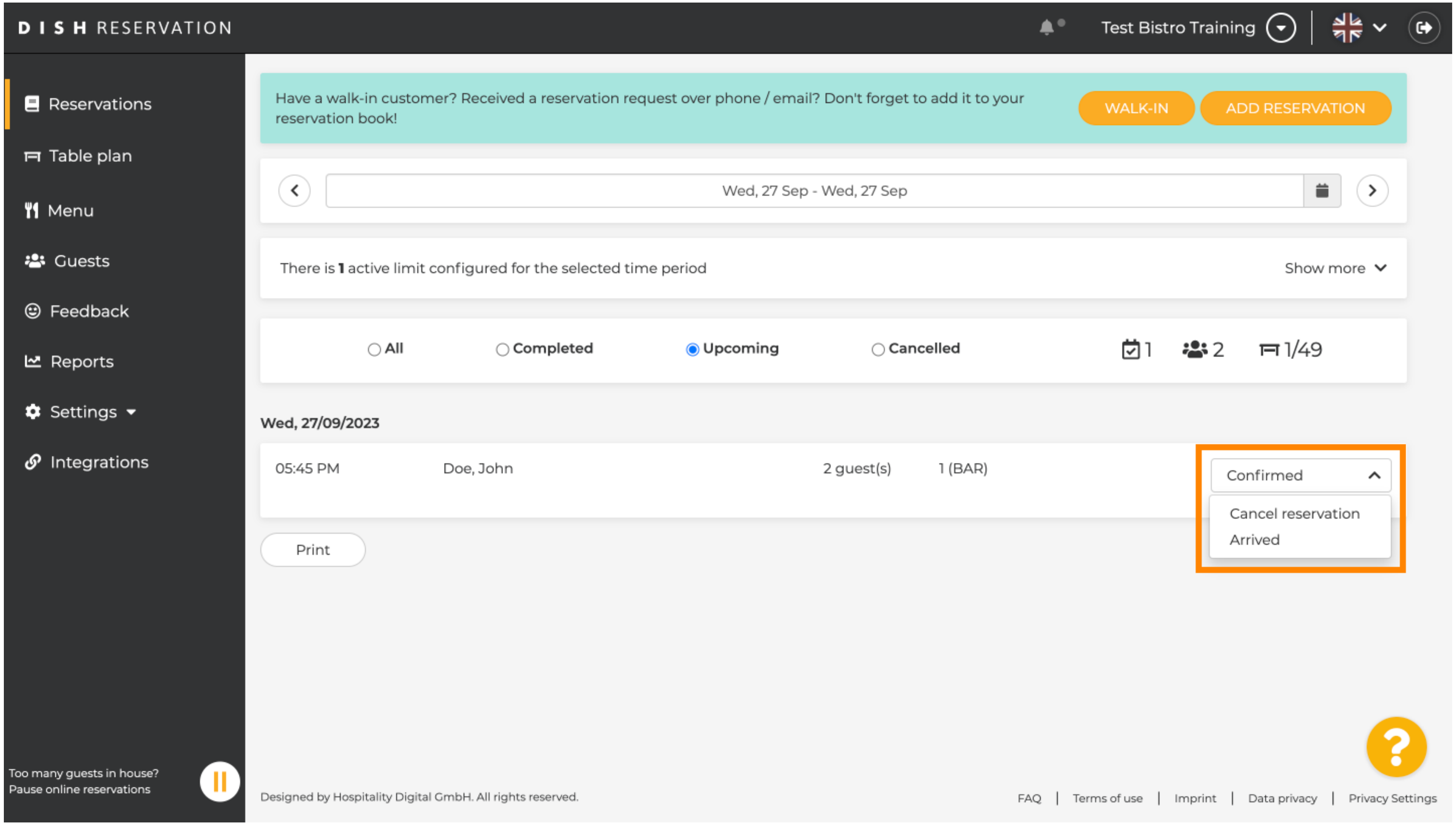
Über das Dropdown-Menü können Sie eine Reservierung entweder stornieren oder als angekommen markieren.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1
2
1/49
Confirmed
Cancel reservation
Arrived
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Wed, 27 Sep - Wed, 27 Sep

There is **1** active limit configured for the selected time period

○ All ○ Completed ● Upcoming ○ Cancelled

**Wed, 27/09/2023**

05:45 PM Doe, John 2 guest(s) 1 (BAR)

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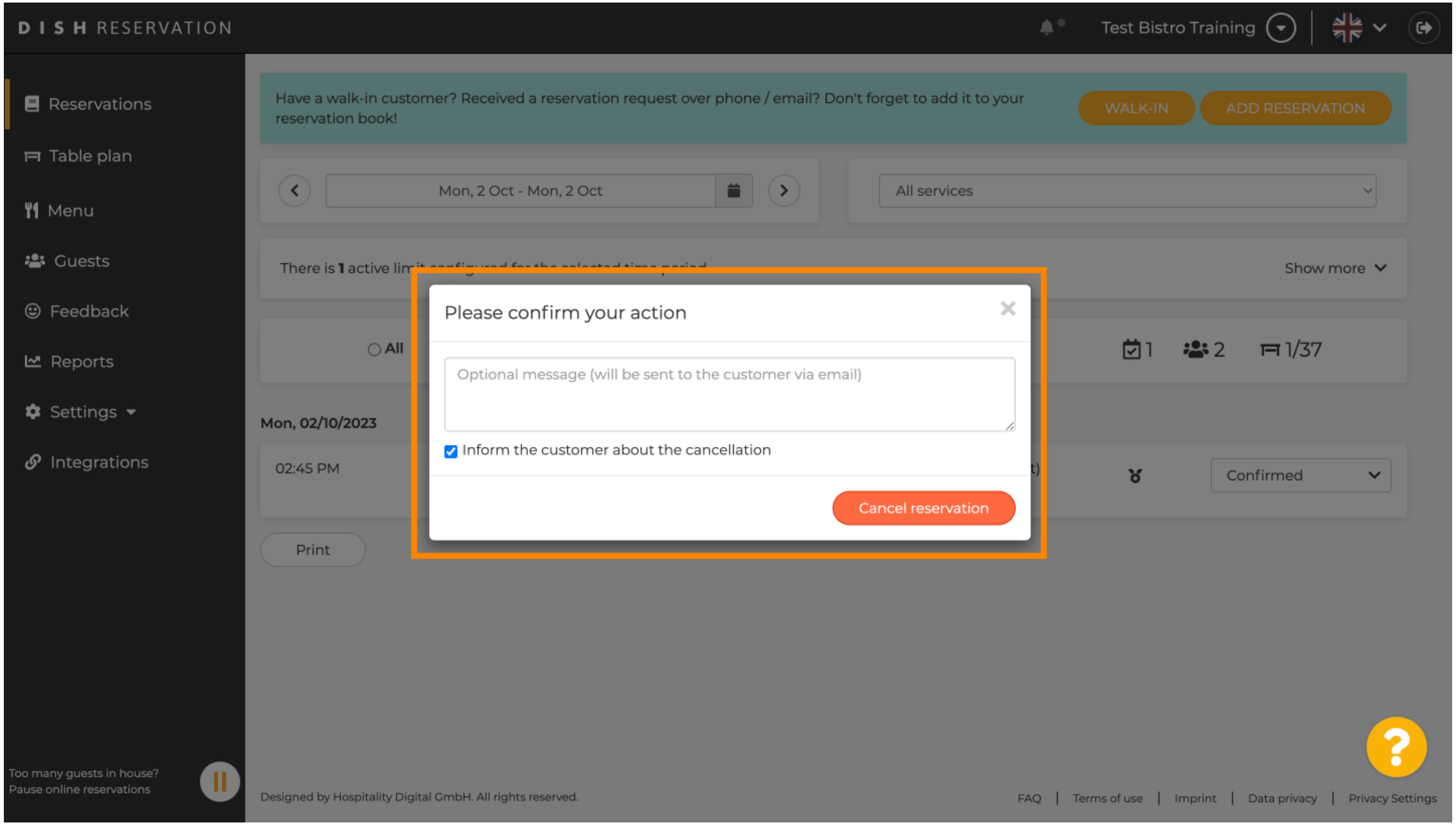
Wenn Sie eine Reservierung stornieren, haben Sie die Möglichkeit, den Kunden über die Stornierung zu informieren.



Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!

There is 1 active limit configured for the selected time period

Please confirm your action

Optional message (will be sent to the customer via email)

☑ Inform the customer about the cancellation

Mon, 02/10/2023

02:45 PM

Confirmed

Too many guests in house? Pause online reservations

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Mon, 2 Oct - Mon, 2 Oct
All services
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All
1
2
1/37
Cancel reservation
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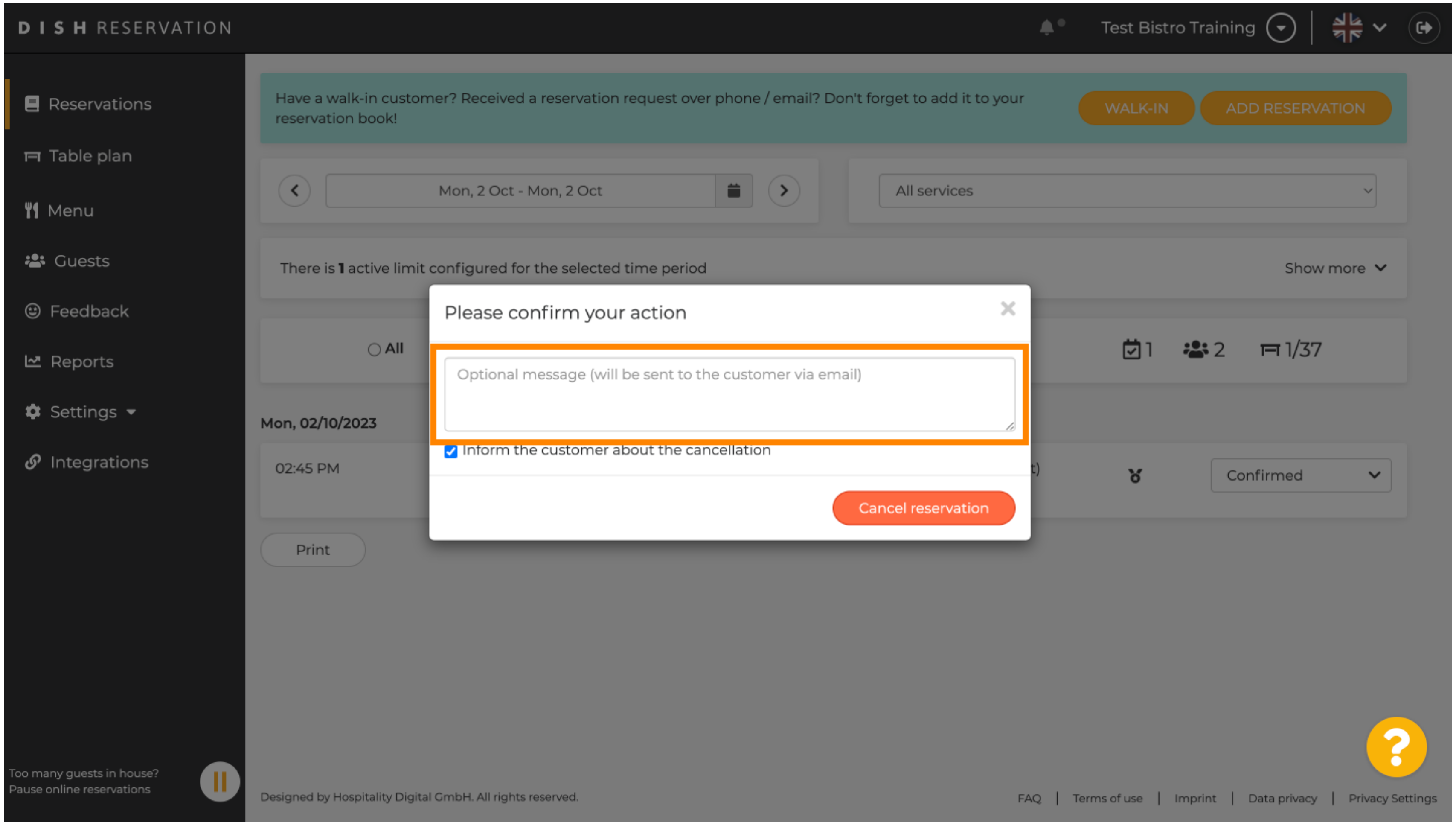
Optional können Sie dem Kunden eine Nachricht hinterlassen.



Please confirm your action

Optional message (will be sent to the customer via email)

☑ Inform the customer about the cancellation

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WALK-IN
ADD RESERVATION
Mon, 2 Oct - Mon, 2 Oct
All services
There is 1 active limit configured for the selected time period
Show more
All
1
2
1/37
Mon, 02/10/2023
02:45 PM
Confirmed
Cancel reservation
Print
Too many guests in house? Pause online reservations
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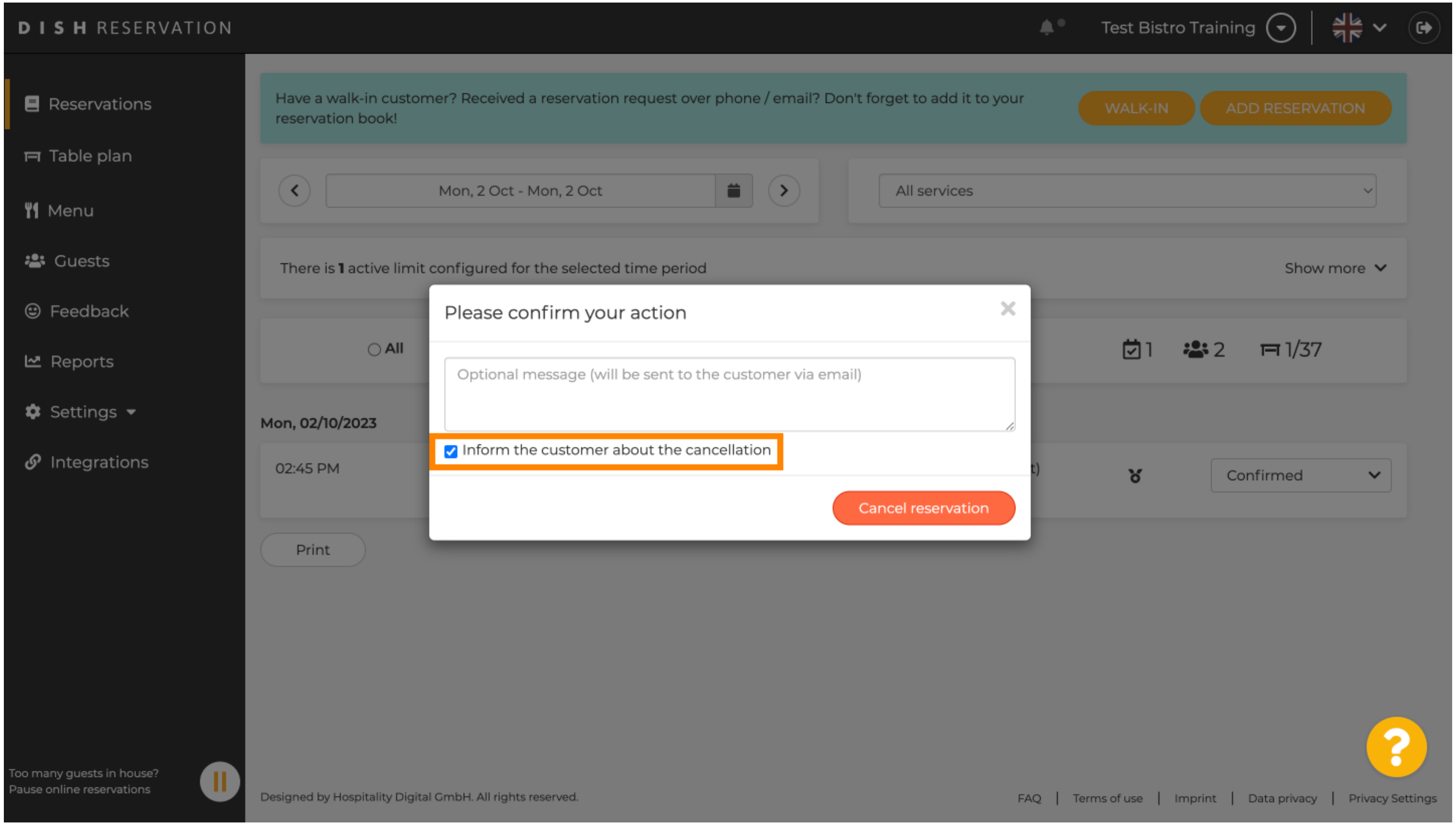
Und entscheiden Sie, ob Sie Ihren Kunden über die Kündigung informieren oder nicht.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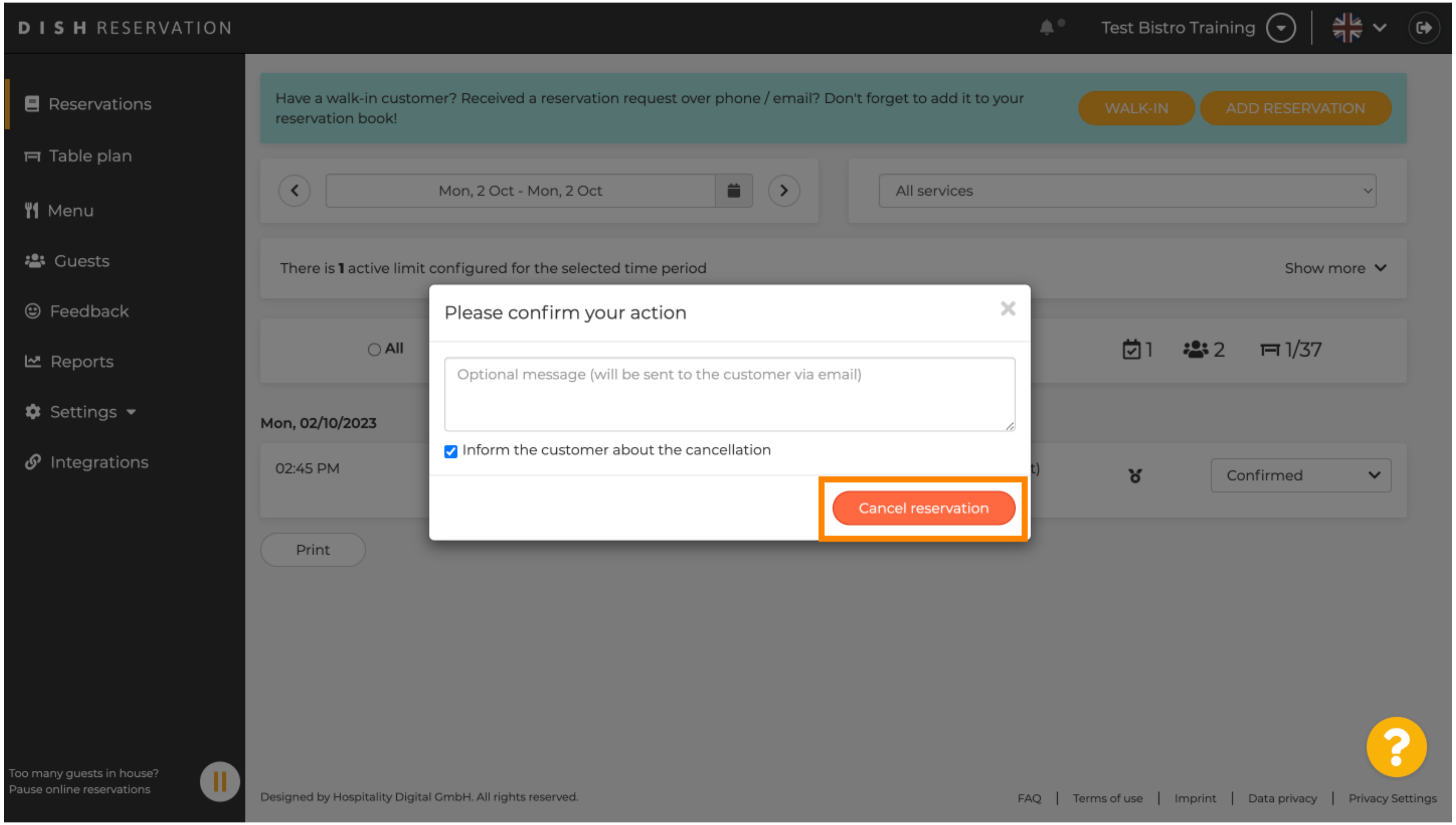
Please confirm your action

Optional message (will be sent to the customer via email)

☑ Inform the customer about the cancellation

Cancel reservation

Bestätigen Sie die Stornierung abschließend mit einem Klick auf Reservierung stornieren .



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Mon, 2 Oct - Mon, 2 Oct
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Too many guests in house? Pause online reservations

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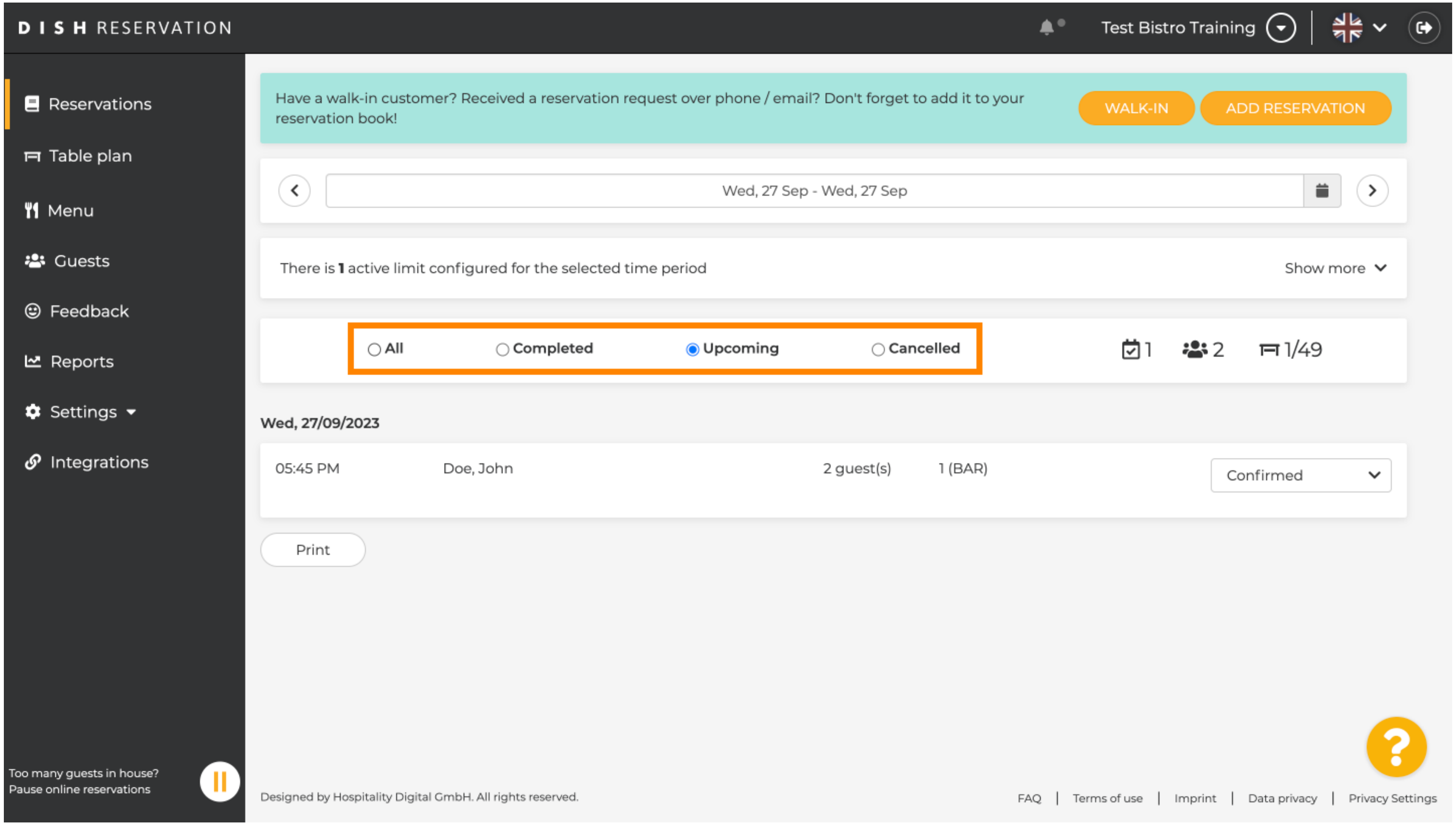
Da eine Walk-In-Buchung keine bevorstehende Buchung ist und Sie alle Ihre Buchungen sehen möchten, müssen Sie Ihre Buchungen anders filtern. Nutzen Sie hierfür die vorgegebenen Auswahlmöglichkeiten
.

# DISH Reservierung - 28 So passen Sie den Reservierungsstatus an



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WALK-IN
ADD RESERVATION

Wed, 27 Sep - Wed, 27 Sep

There is **1** active limit configured for the selected time period

Show more

○ **All** ○ **Completed** ● **Upcoming** ○ **Cancelled**

1
2
1/49

**Wed, 27/09/2023**

| | | | | |
|---|---|---|---|---|
| 05:45 PM | Doe, John | 2 guest(s) | 1 (BAR) | Confirmed |

Print

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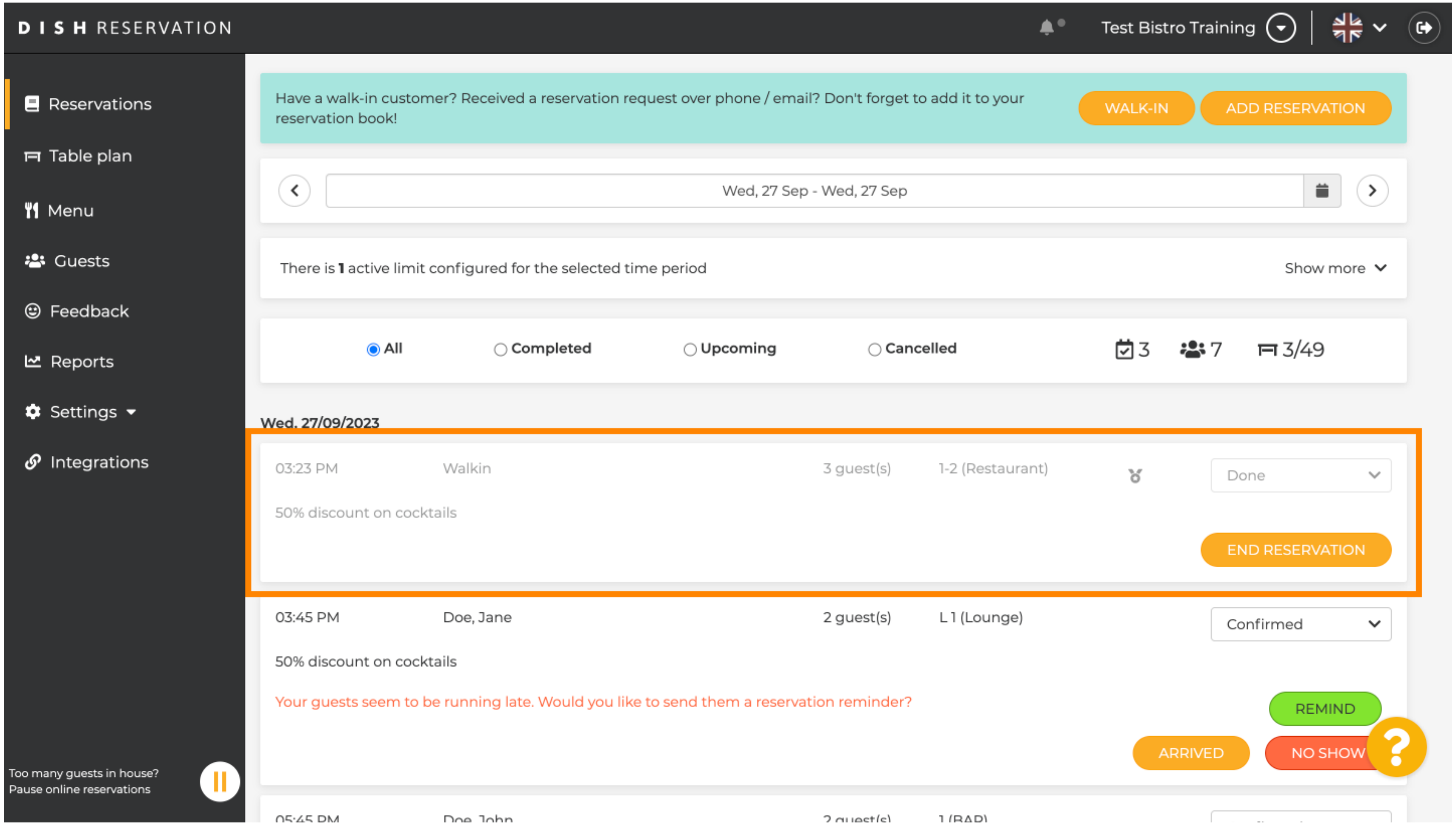
# DISH Reservierung - 28 So passen Sie den Reservierungsstatus an

Je nach Auswahl werden Ihnen Ihre Reservierungen gefiltert angezeigt. Durch Anklicken einer Reservierung können Sie jederzeit weitere Informationen einsehen und diese anpassen.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Upcoming
Cancelled
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END RESERVATION
REMIND
ARRIVED
NO SHOW

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!

Wed, 27 Sep - Wed, 27 Sep

There is 1 active limit configured for the selected time period

● All ○ Completed ○ Upcoming ○ Cancelled

Wed, 27/09/2023

03:23 PM Walkin 3 guest(s) 1-2 (Restaurant) Done

50% discount on cocktails

03:45 PM Doe, Jane 2 guest(s) L1 (Lounge) Confirmed

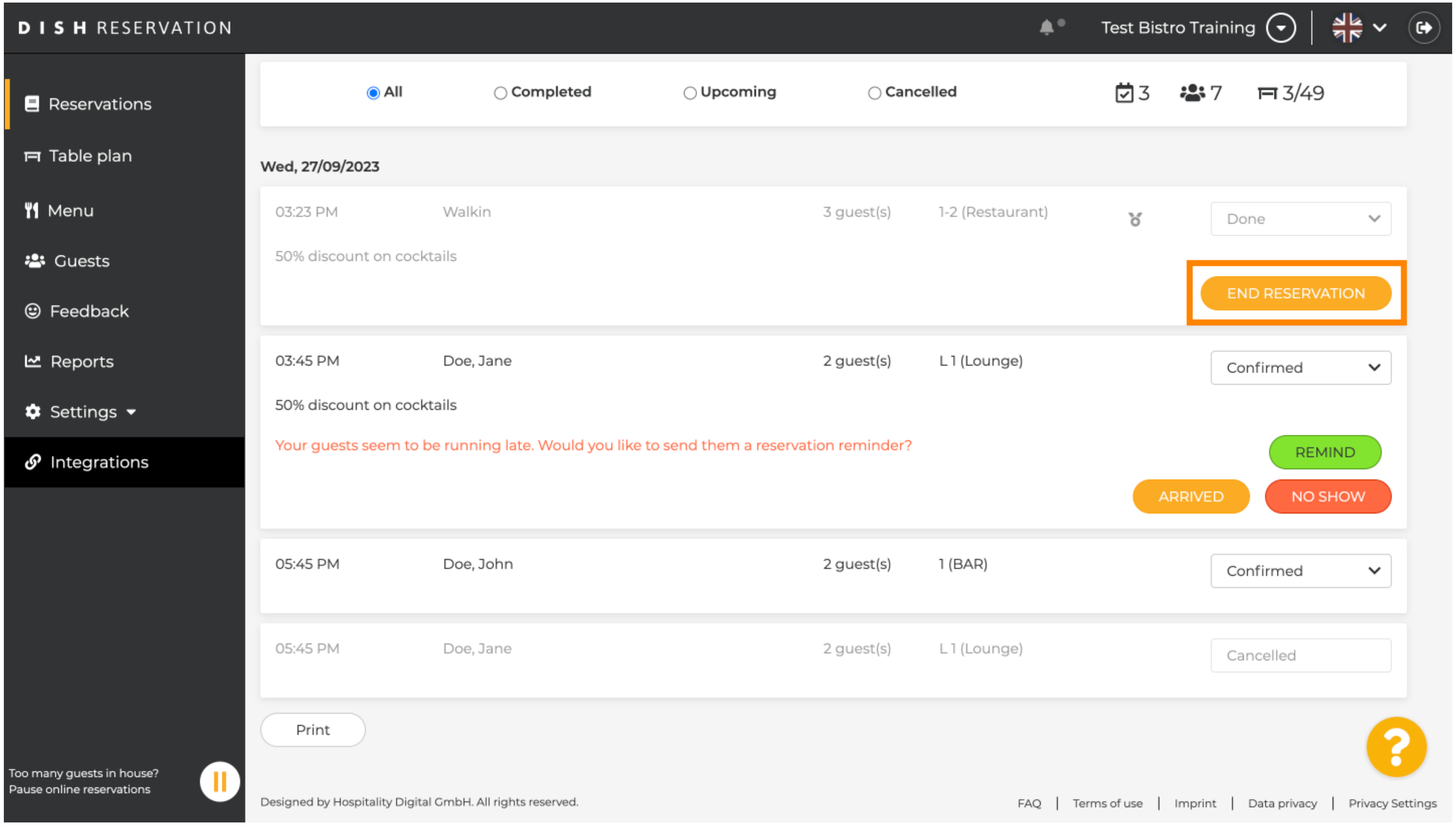
50% discount on cocktails

Your guests seem to be running late. Would you like to send them a reservation reminder?

05:45 PM Doe, John 2 guest(s) 1 (BAR)

Too many guests in house? Pause online reservations

Ist ein Tisch belegt, können Sie die jeweilige Reservierung durch einen Klick auf RESERVIERUNG BEENDEN beenden .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END RESERVATION
REMIND
ARRIVED
NO SHOW
Print
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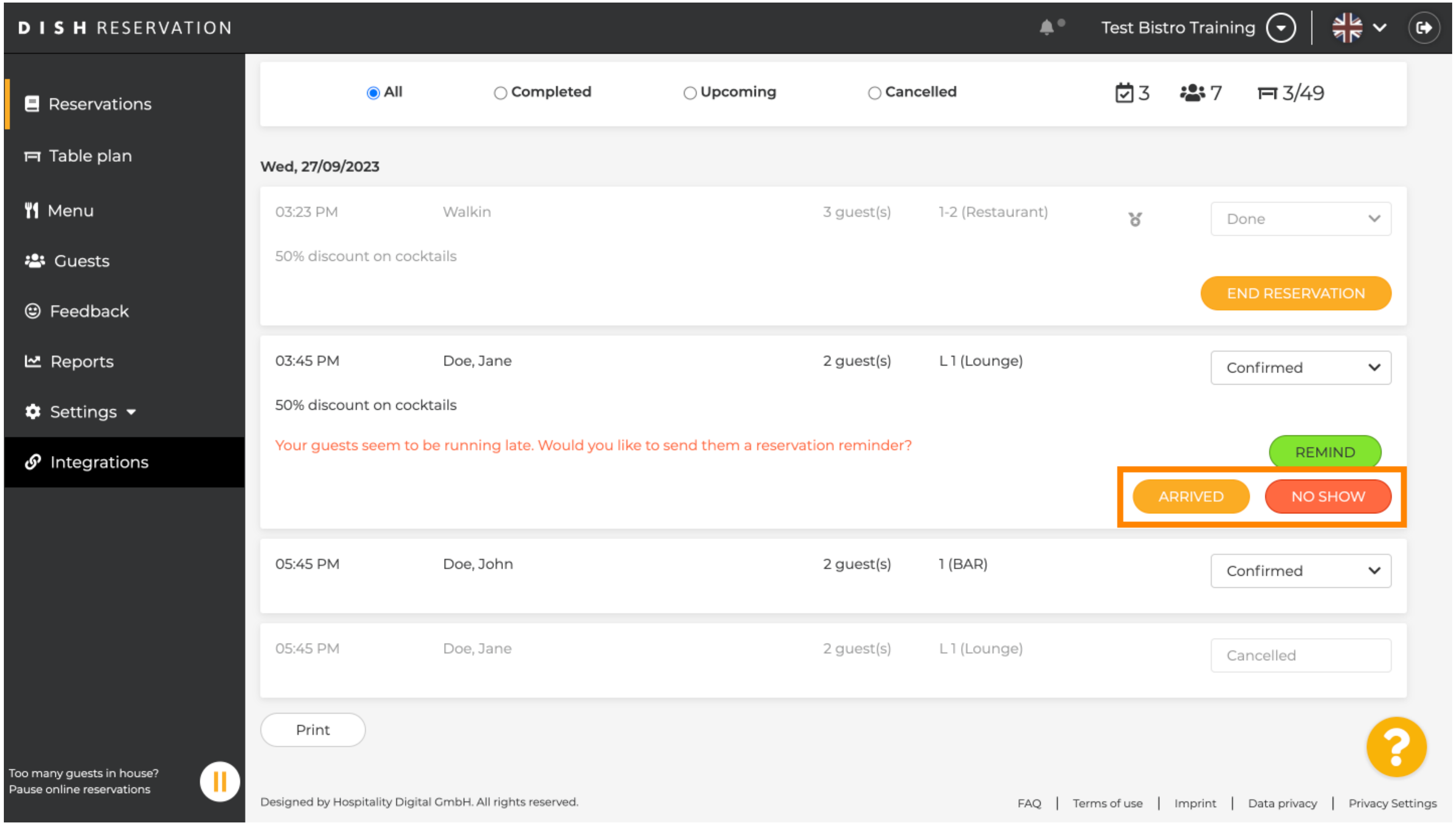
05:45 PM Doe, John 2 guest(s) 1 (BAR) Confirmed

05:45 PM Doe, Jane 2 guest(s) L1 (Lounge) Cancelled

Bei einer bevorstehenden Reservierung haben Sie die Möglichkeit, diese entweder als Angekommen oder Nichterscheinen zu markieren. Klicken Sie dazu einfach auf den entsprechenden Button .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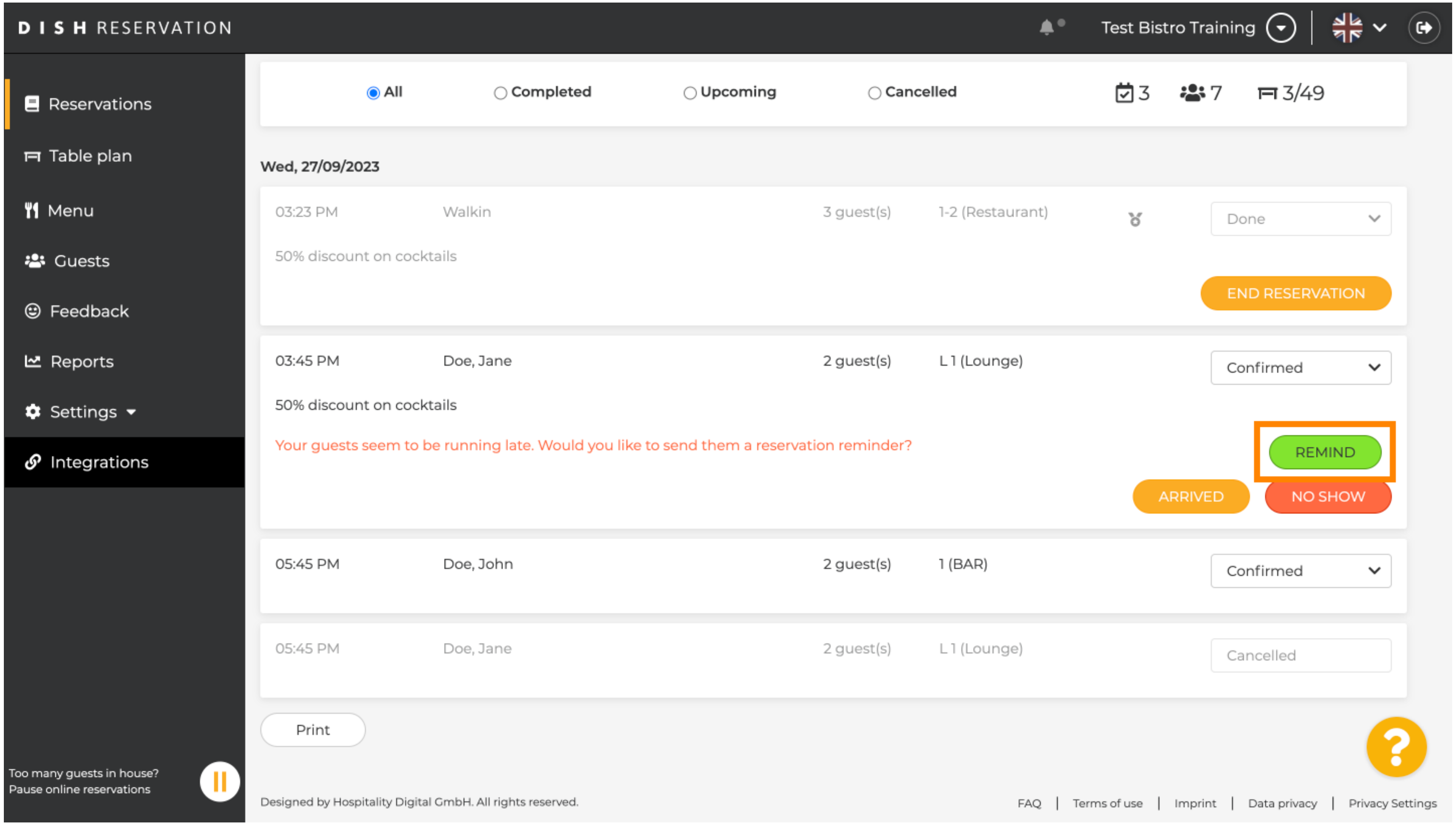
Sollte der Gast nicht pünktlich erscheinen, können Sie über den Button ERINNERN eine Erinnerung senden . Hinweis: Bei manueller Reservierung muss entweder eine E-Mail-Adresse oder eine Telefonnummer hinterlegt werden.

# DISH Reservierung - 28 So passen Sie den Reservierungsstatus an



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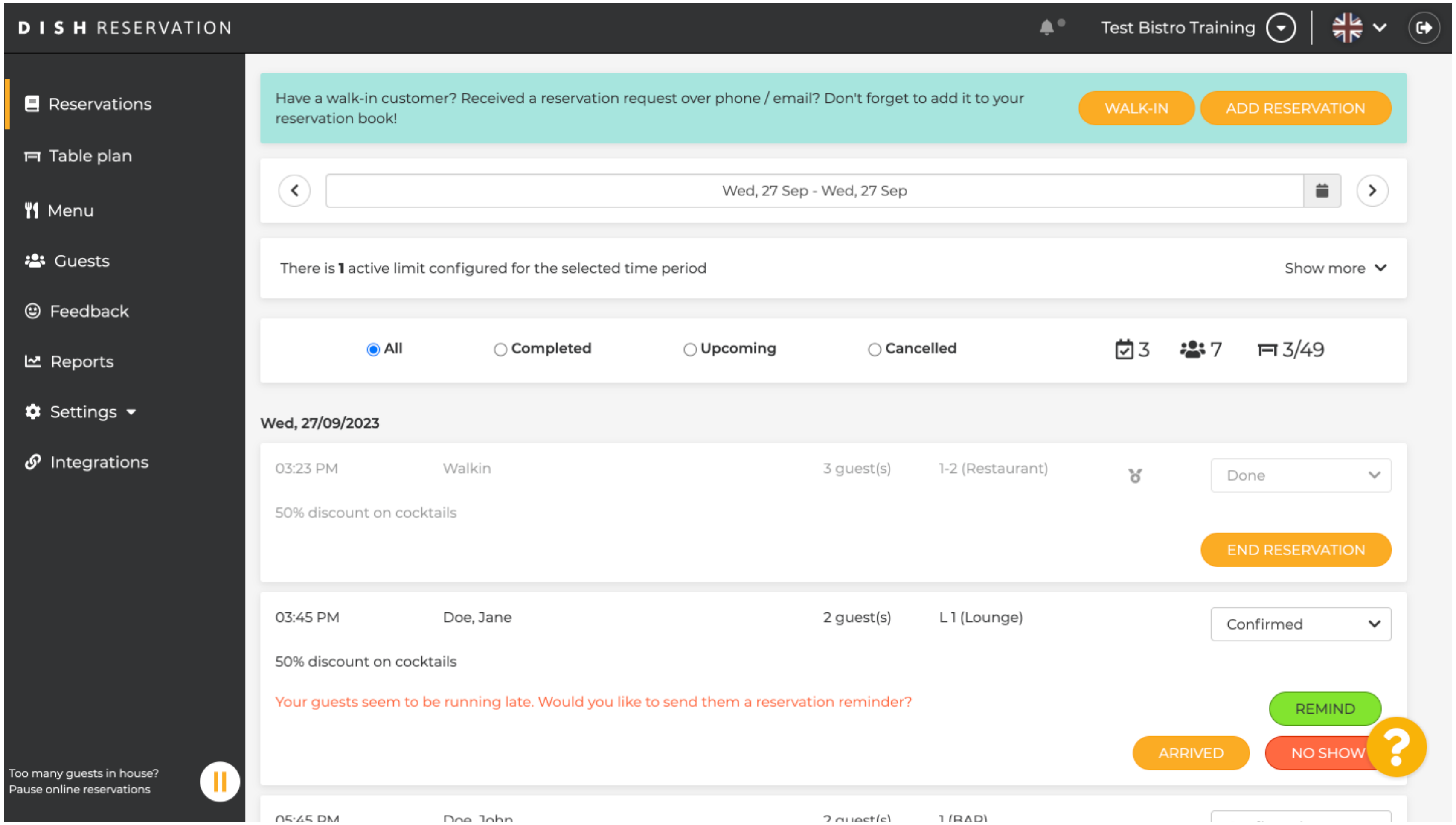
Das war’s. Du hast das Tutorial abgeschlossen und weißt nun, wie du den Status deiner Reservierungen anpassen kannst.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ADD RESERVATION
Show more
● All
○ Completed
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3
7
3/49
Done
END RESERVATION
Confirmed
REMIND
ARRIVED
NO SHOW

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Scannen, um zum interaktiven Player zu gelangen