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À partir du panneau d'administration de DISH Reservation, cliquez sur Commentaires pour gérer vos avis.

DISH RESERVATION				Website Setup 🕤	<u> </u>	
E Reservations	Have a walk-in customer? Received a reservation book!	ation request over phone / email? Do	on't forget to add it to your WAL	K-IN ADD RESERVA		
🍴 Menu 🏜 Guests	Sat, 05/06/2021 - Sat, 05	5/06/2021	All mealtypes		~	
🕲 Feedback		○ Completed	Opcoming	0 4 0		
🗠 Reports						
🔹 Settings 👻						
Help		No reservation	ns available			
Too many guests in house?	Print	Start Co Browsing			6	
Pause online reservations	Designed by Hospitality Digital GmbH. All rights reserved.	Start Co-Browsing		FAQ Terms of use Imp	print Data pr	ivacy



Pour écrire un message à votre client qui a laissé un avis, cliquez sur répondre .

DISH RESERVATION					Website Setup 🕤 🛛 🎽 🗸 🕞
E Reservations	One day after their visit, you reservation and only your gu your DISH website. If you wa	r guests recei uests can prov ant to publish	ve an email / SMS a vide it. Your guests feedback on your o	asking them to give feedback about their dining experience may choose to provide their feedback anonymously. You ca own website, you can find instructions <u>here</u> .	. Feedback is limited to one response per n choose to publish and display reviews on
🍴 Menu	Feedback date 🔩	Food Serv	ce Customer	Comments	
🐣 Guests	05/06/2021	5 ☆ 5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
🕲 Feedback	05/06/2021	5 公 5 公	John D.	It was a wonderful dinner! I would highly	Reply Publish
🗠 Reports				recommend a visit.	
🔅 Settings 👻					< 1 >
⑦ Help					
					2
Too many guests in house? Pause online reservations	Designed by Hospitality Digital Gm	bH. All rights rese	rved.	Start Co-Browsing	FAQ Terms of use Imprint Data privacy



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Saisissez maintenant le message que vous souhaitez envoyer à votre client. Remarque : le message se sour sera envoyé par e-mail.

DISH RESERVATION					Website Setup 🕤 🛛 🎽 🖝 🕞
E Reservations	One day after their visit, reservation and only you your DISH website. If you	your guests receive an email / Ir guests can provide it. Your g J want to publish feedback on	SMS asking them to give feedback uests may choose to provide their your own website, you can find ins	k about their dining experience. Fe feedback anonymously. You can c structions <u>here</u> .	edback is limited to one response per hoose to publish and display reviews on
🎢 Menu	Feedback date 🔓	Food Service Custom	er Comments		
📽 Guests	05/06/2021	5 ☆ 5 ☆ Anonym	nous Thank you for the wo	onderful food! Definitely a	Unpublish
🕲 Feedback	05/06/2021	^ _ ^ ^			Desk
🗠 Reports		Reply to customer fee	dback	×	Publish
🏟 Settings 🔻		Required message (will be	e sent to the customer via email)		< 1 >
⑦ Help					-
				Reply	
foo many quests in house?					?
Pause online reservations	Designed by Hospitality Digital	GmbH. All rights reserved.			FAQ Terms of use Imprint Data privacy



Cliquez sur répondre pour envoyer le message.

DISH RESERVATION					Website Setup 💽	회실 소 이 이 이 이 이 이 이 이 이 이 이 이 이 이 이 이 이 이 이
Reservations	One day after their visit, reservation and only you your DISH website. If you	your guests receive a r guests can provide I want to publish fee	an email / SMS asking it. Your guests may c dback on your own w	them to give feedback about their dining experience. Fee hoose to provide their feedback anonymously. You can ch ebsite, you can find instructions <u>here</u> .	edback is limited to one respor noose to publish and display re	ise per views on
¶¶ Menu	Feedback date 🔓	Food Service	Customer	Comments		
📽 Guests	05/06/2021	5 \$ 5 \$	Anonymous	Thank you for the wonderful food! Definitely a recommendation	Unpublis	h
Feedback	05/06/2021				Deply	
🗠 Reports		Reply to custo	mer feedback	×	Publish	
🌣 Settings 🔻		Hello Mr. Doe, we	e appreciate your gre	at feedback and hope to welcome you	< 1	>
⑦ Help		Sack at Our Estat				
				Reply		
Too many guests in house?						
	Designed by Hospitality Digital	GmbH. All rights reserved			FAQ Terms of use Imprir	nt Data privacy



Pour publier des commentaires sur votre site Web, cliquez simplement sur Publier .

DISH RESERVATION					Website Setup 🕤 🛛 🎽 💆 🗸	
E Reservations	One day after their visit, you reservation and only your gu your DISH website. If you wa	r guests rece Jests can pro ant to publish	ve an email / SMS ride it. Your guests feedback on your	asking them to give feedback about their dining experien s may choose to provide their feedback anonymously. You own website, you can find instructions <u>here</u> .	ce. Feedback is limited to one response per can choose to publish and display reviews on	
¶ Menu	Feedback date ↓ª	Food Serv	ce Customer	Comments		
🐣 Guests	05/06/2021	5公 5公	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish	
🕲 Feedback	05/06/2021	5 公 5 公	John D.	It was a wonderful dinner! I would highly	Replied	
🗠 Reports				recommend a visit.		
💠 Settings 🔫					< 1 >	
⑦ Help						
					6	
Too many guests in house? Pause online reservations	Designed by Hospitality Digital Gm	bH. All rights rese	rved.	Start Co-Browsing	FAQ Terms of use Imprint Data	privacy



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Voilà. Vous avez terminé le tutoriel et savez maintenant comment répondre aux commentaires des clients.

DISH RESERVATION						Website Setu	ap 💽 🛔	× •
E Reservations	One day after their visit, you reservation and only your gu your DISH website. If you wa	ir guests r uests can ant to pub	receive a provide plish feec	n email / SMS asking it. Your guests may c Iback on your own w	them to give feedback about their dining experience. Fe hoose to provide their feedback anonymously. You can c rebsite, you can find instructions <u>here</u> .	edback is limited hoose to publish a	to one response and display revie	per ws on
🍴 Menu	Feedback date 🔓	Food	Service	Customer	Comments			
🐣 Guests	05/06/2021	5 🟠	5 🟠	Anonymous	Thank you for the wonderful food! Definitely a		Unpublish	
🙂 Feedback	05/06/2021	5 公	5 ☆	John D.	It was a wonderful dinner! I would highly	Doplied	Duklisk	
🗠 Reports					recommend a visit.	Replied	Publish	
🔅 Settings 👻							< 1	>
⑦ Help							-	
Too many guests in house?				Start	Co-Browsing			6
Pause online reservations	Designed by Hospitality Digital Gm	bH. All right	s reserved.	Start		FAQ Terms	of use Imprint	Data privacy



