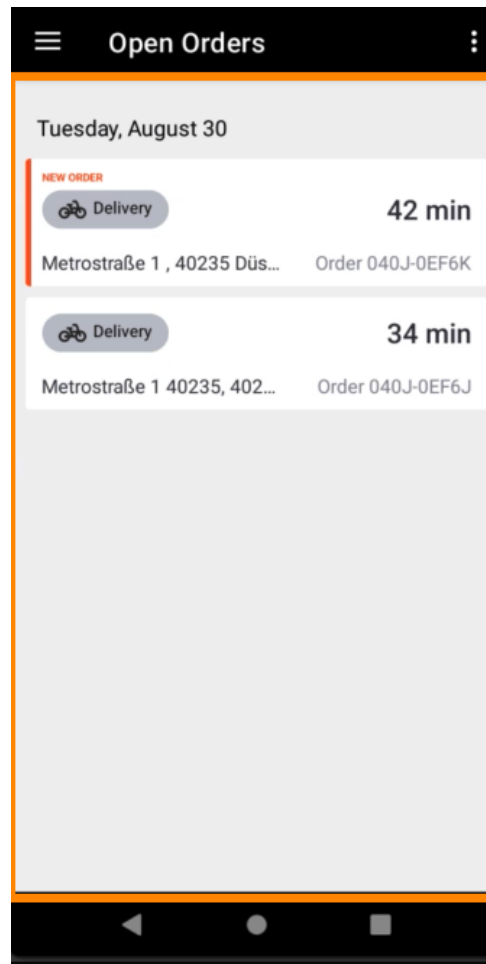

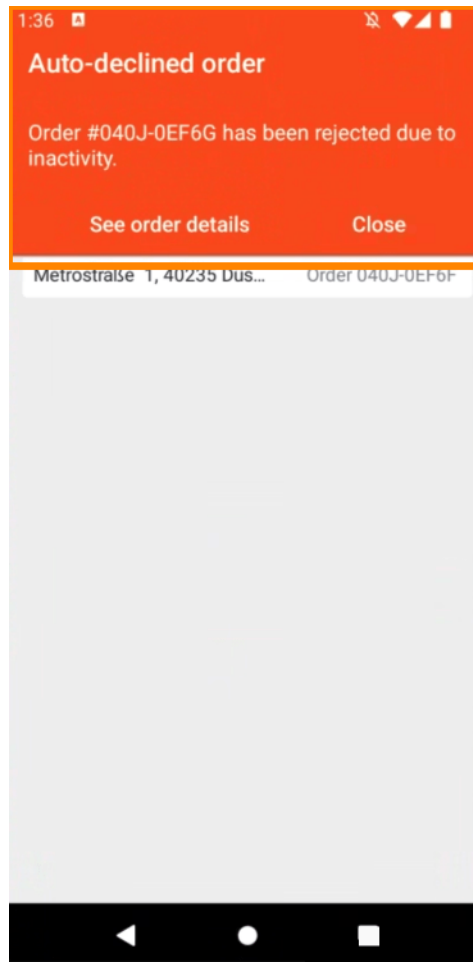


-  After a customer has placed an order in your DISH Order webshop, it appears in your terminal as an open order.

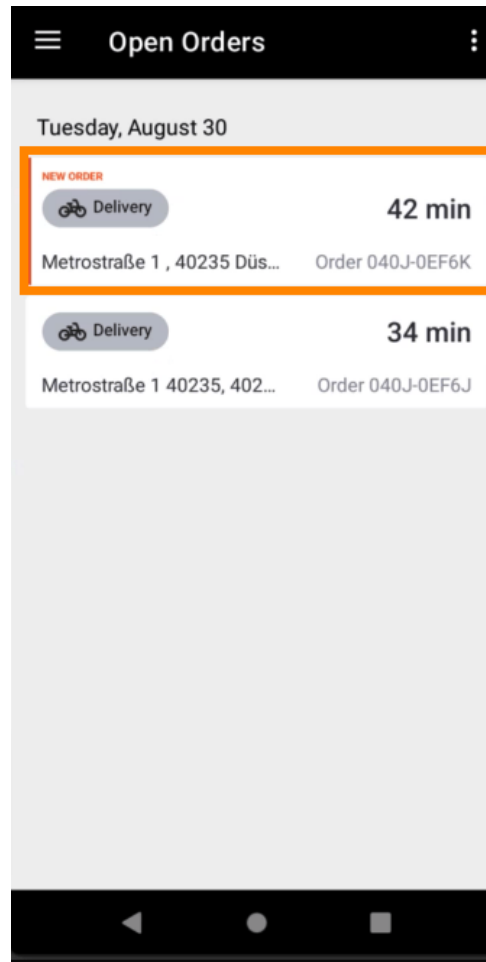


-  If you do not accept or reject an order, the order will be automatically rejected within the preselected time period.





To manage an **order**, tap on it.





Information regarding the order will now be displayed. Scroll down to see further information.



The screenshot shows the 'For Delivery' screen in the DISH Order Terminal app. At the top, there's a back arrow and a printer icon. Below that, a delivery time of 30/08/22 is shown. A large clock icon displays '42 min' with a 'Delay order' link below it. The order ID 'Order 040J-0EF6K' is listed. The order items are: 1 X Pizza Italia (€ 9.00) and 1 X Spaghetti Bolognese (€ 8.50). A note says 'Please cut my pizza'. The totals are: Sub Total € 17.50, Delivery costs € 0.00, and Order Total € 17.50. The payment method is 'Cash payment'. At the bottom, there are 'Reject' and 'Accept' buttons with X and checkmark icons respectively.

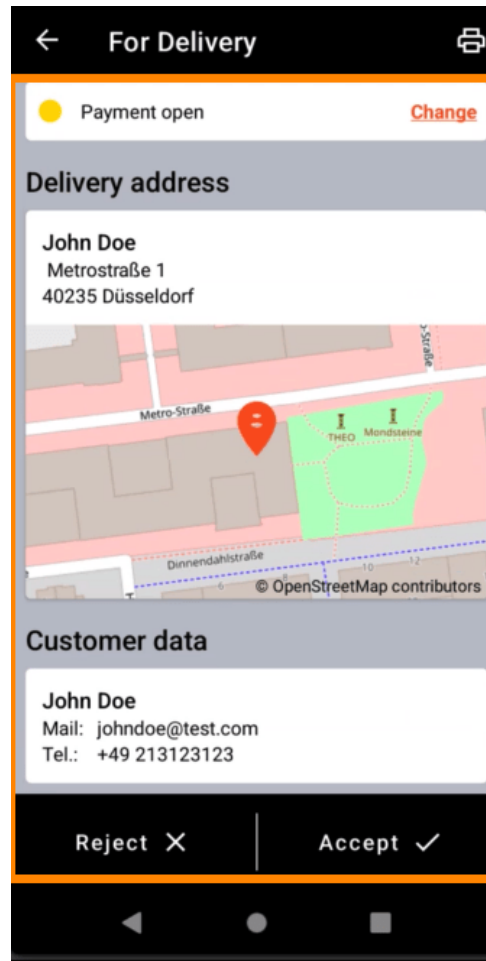
Order 040J-0EF6K	
1 X Pizza Italia	€ 9.00
1 X Spaghetti Bolognese	€ 8.50
Please cut my pizza	
Sub Total	€ 17.50
Delivery costs	€ 0.00
Order Total	€ 17.50

Payment method: Cash payment

Reject X | Accept ✓



Now you can see information about the payment and the customer data.





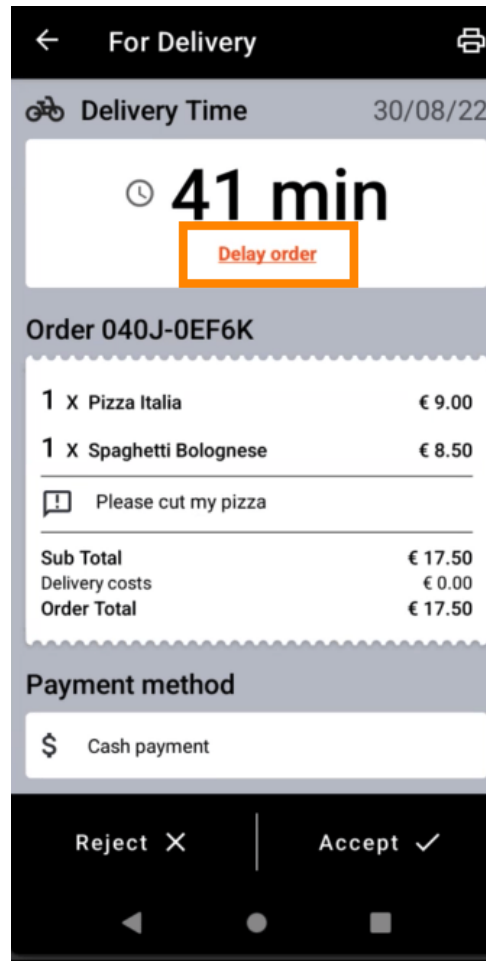
Tap on **Accept** or **Reject** to react on the order.



 You can create an order printout manually by tapping on the **printer icon**.

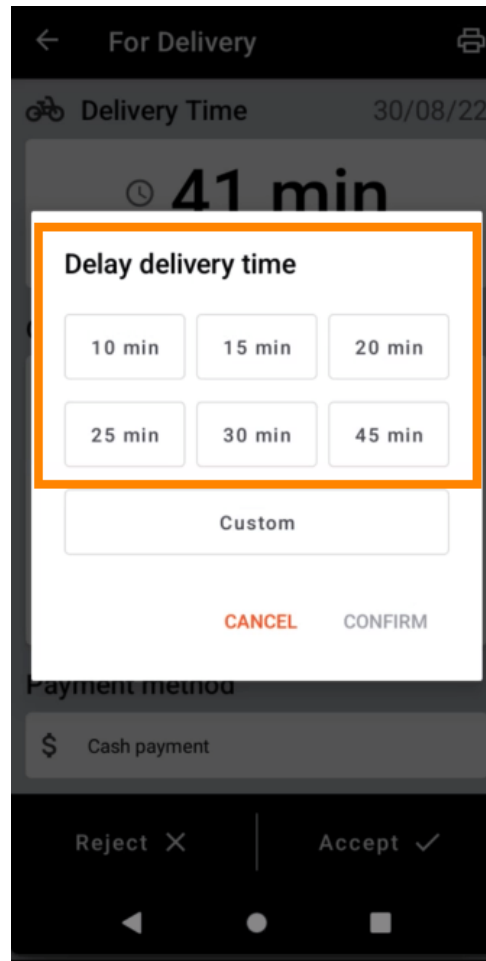


To delay an order that you have not yet accepted, please tap **Delay order** and follow the steps.



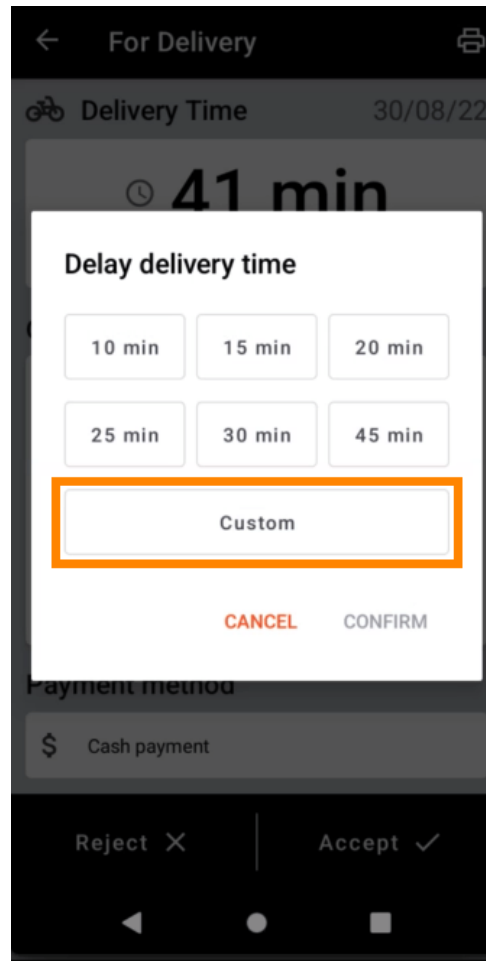


Enter your desired **delivery or pick up time**.

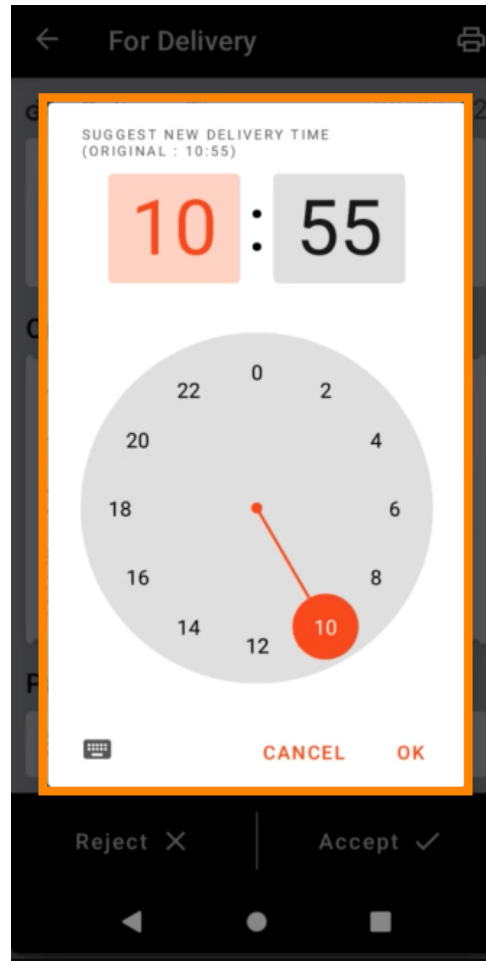




Tap on **Custom** to specify a different time.

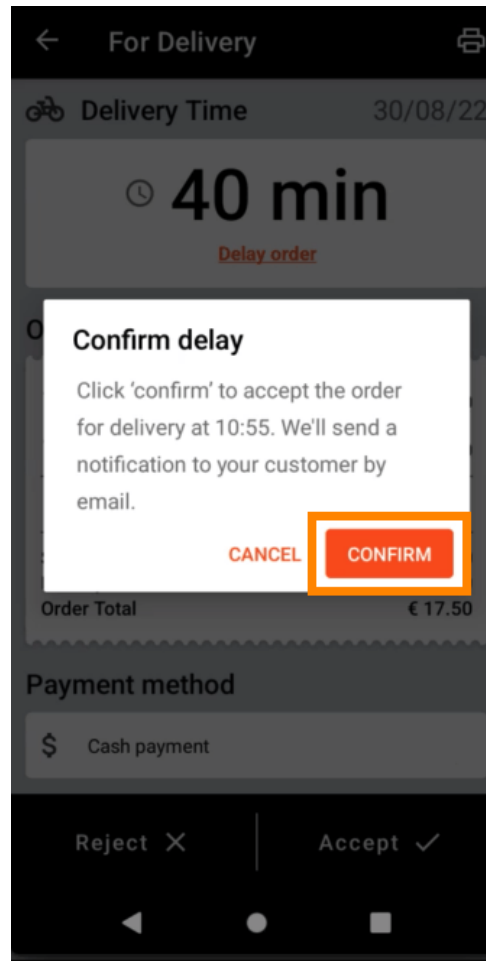


- Enter your desired **delivery or pickup time** and tap **OK**.

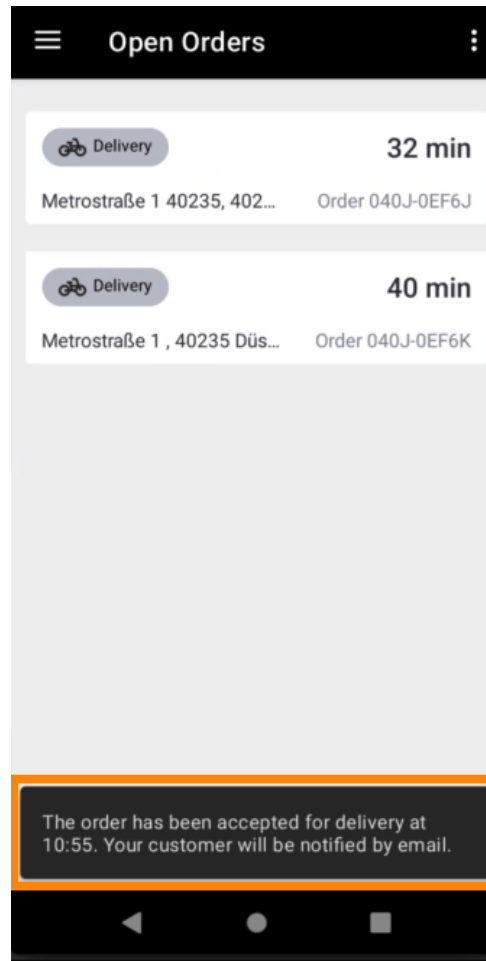




Tap **CONFIRM** to apply the changes.

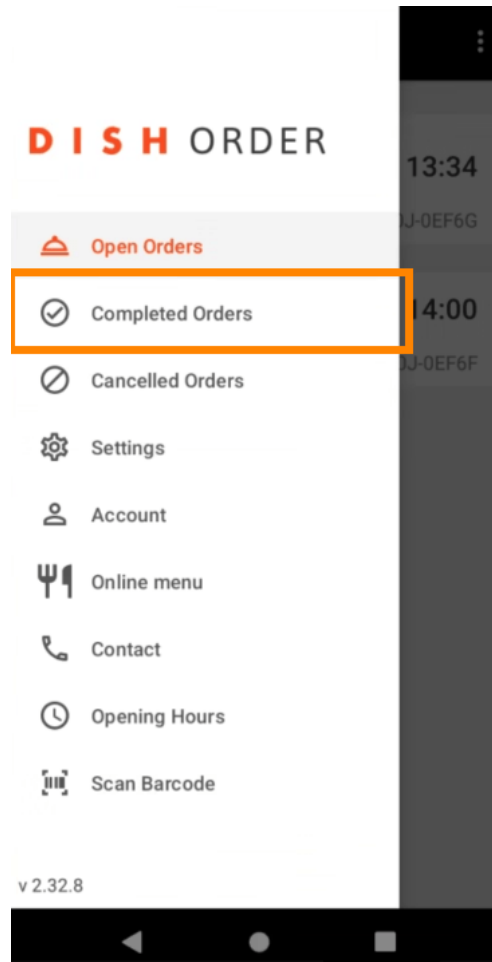


 The order has been delayed and accepted automatically.

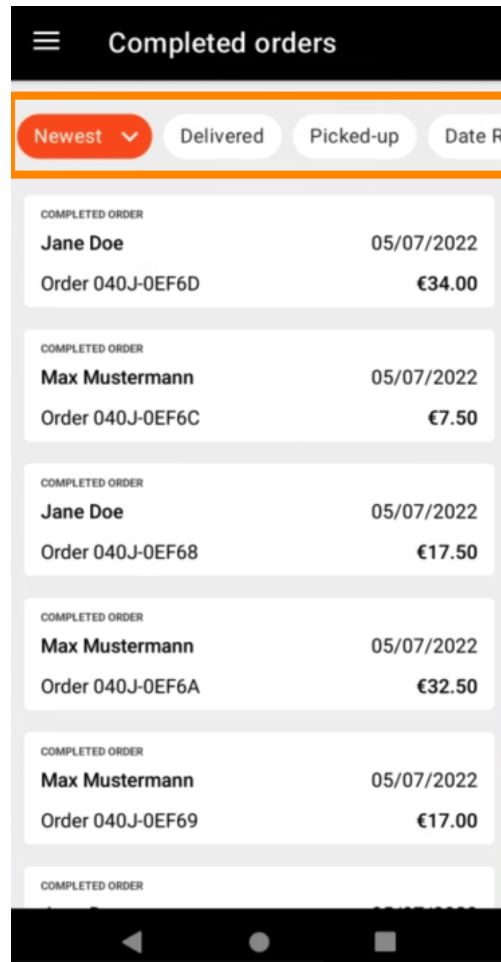




Tap **Completed Orders**.

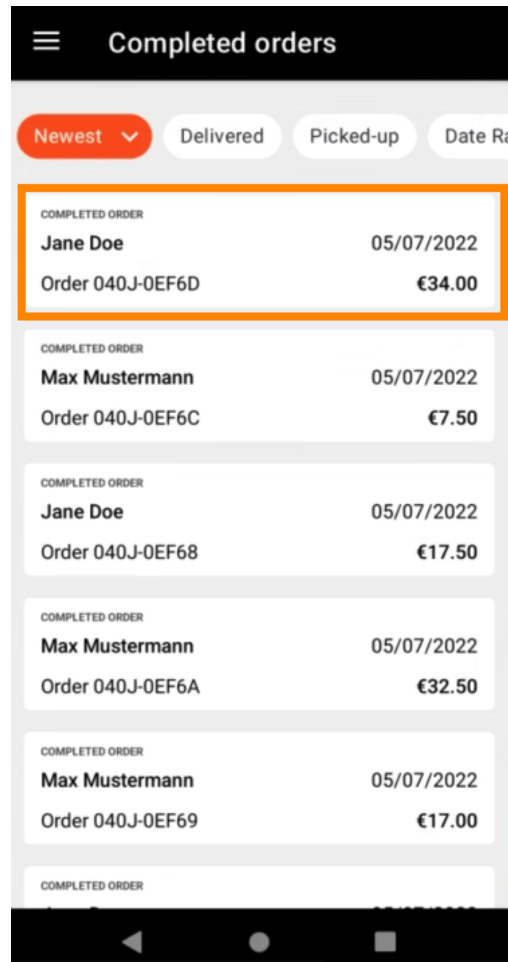


 You can easily filter the order overview with **these buttons**.





To see details of an **order**, tap on it.



Information regarding the order will now be displayed. Scroll down to see further [information](#).

<
Order Details

Customer data

Jane Doe
Mail: janedoe@test.com
Tel.: +49 1122334455

Order 040J-0EF6D

1 X Spaghetti Carbonara € 7.50
1 X Spaghetti Bolognese € 8.50
2 X Pizza Italia € 9.00

! With a lot of garlic please!!!!

Sub Total € 34.00
Delivery costs € 0.00
Order Total € 34.00

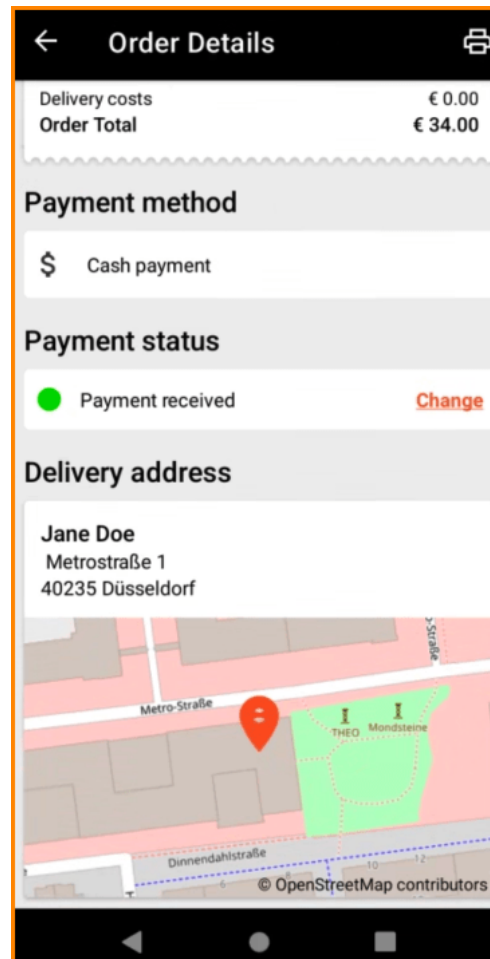
Payment method

\$ Cash payment

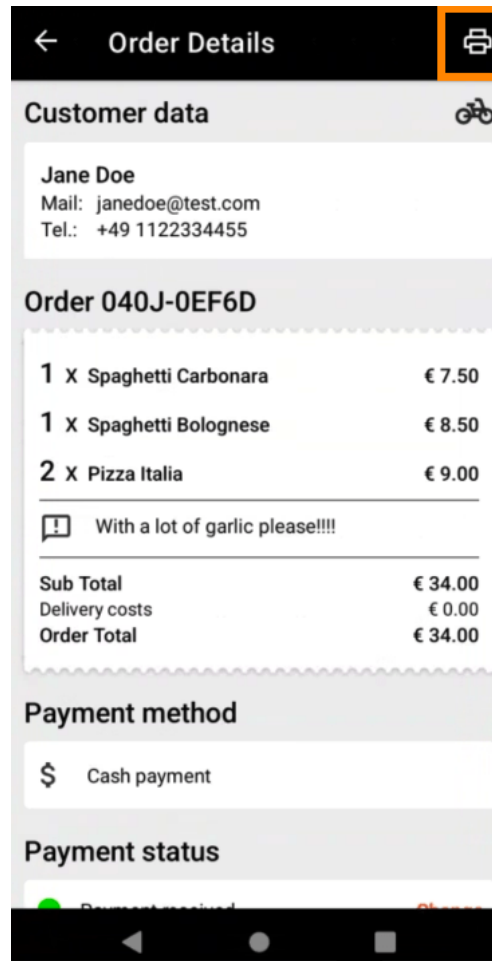
Payment status

Payment received

 Now you can see information about the payment and the customer data.

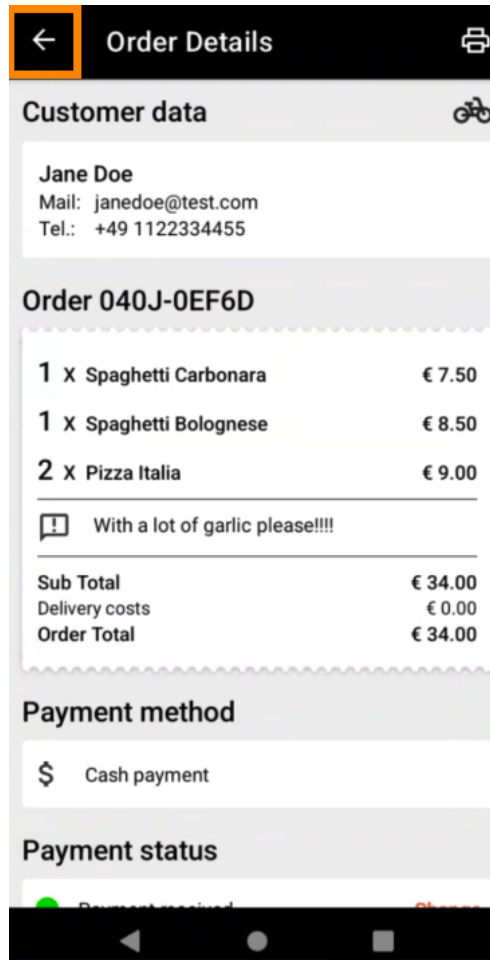


 You can create an order printout manually by tapping on the **printer icon**.





Navigate back to the **menu**.



Order Details

Customer data

Jane Doe
Mail: janedoe@test.com
Tel.: +49 1122334455

Order 040J-0EF6D

1 X Spaghetti Carbonara	€ 7.50
1 X Spaghetti Bolognese	€ 8.50
2 X Pizza Italia	€ 9.00

With a lot of garlic please!!!!

Sub Total	€ 34.00
Delivery costs	€ 0.00
Order Total	€ 34.00

Payment method

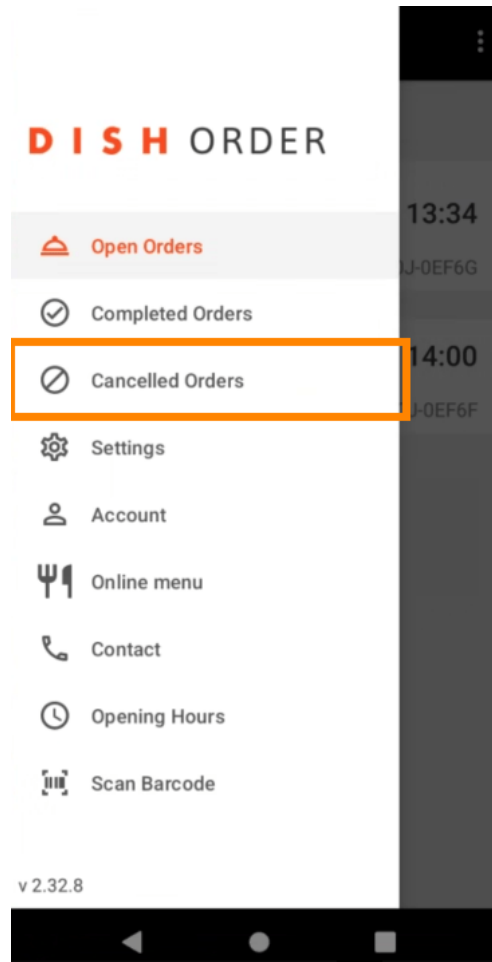
\$ Cash payment

Payment status

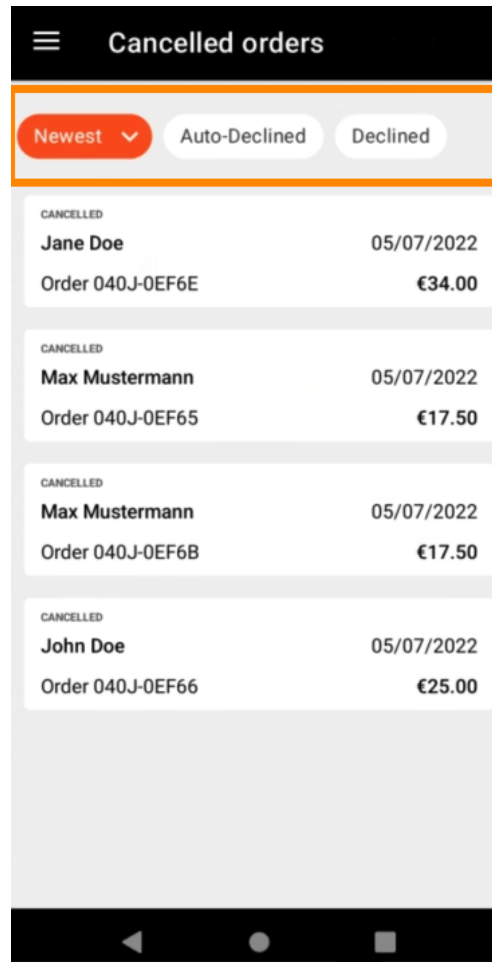
Payment received



Tap **Cancelled Orders**.

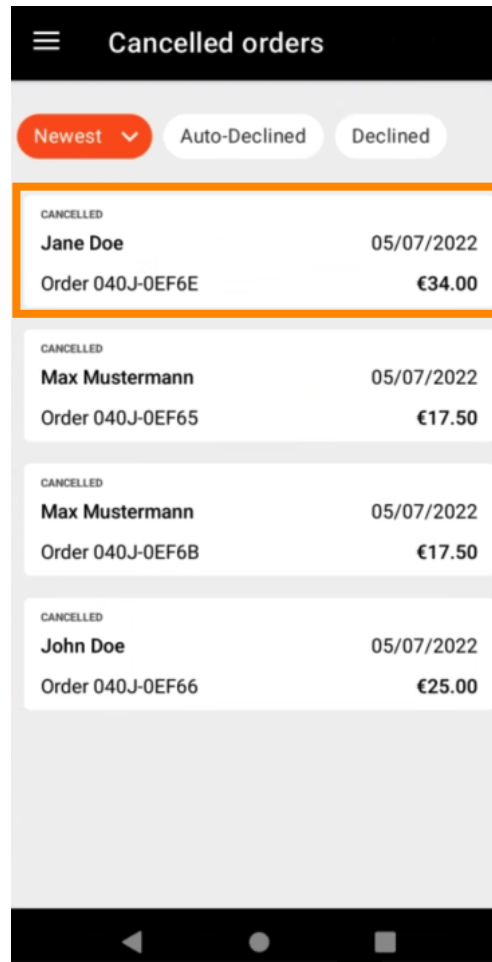


 You can easily filter the order overview with **these buttons**.





To see details of an **order**, tap on it.





Information regarding the order will now be displayed. Scroll down to see further information.

<
Order Details

Customer data

Jane Doe
Mail: janedoe@test.com
Tel.: +49 1122334455

Order 040J-0EF6E

1 X Spaghetti Carbonara € 7.50
1 X Spaghetti Bolognese € 8.50
2 X Pizza Italia € 9.00

! With a lot of garlic please!!

Sub Total € 34.00
Delivery costs € 0.00
Order Total € 34.00

Payment method

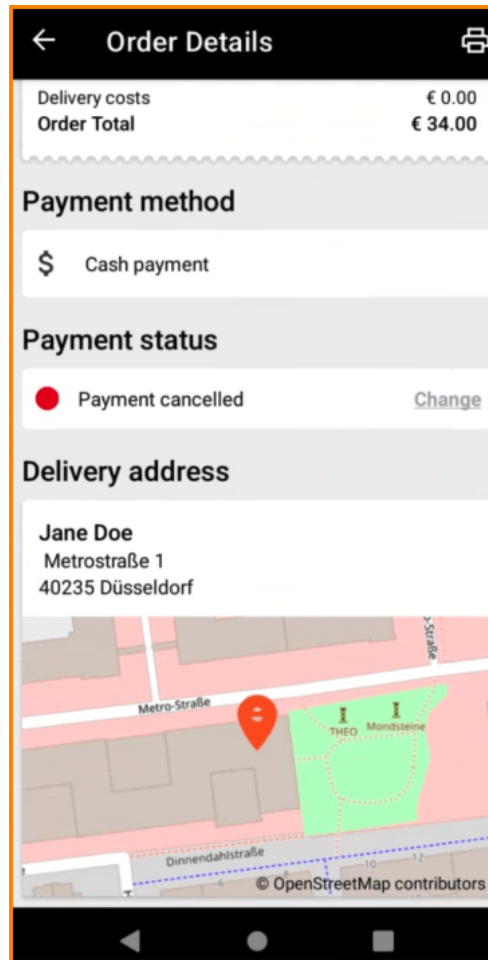
\$ Cash payment

Payment status

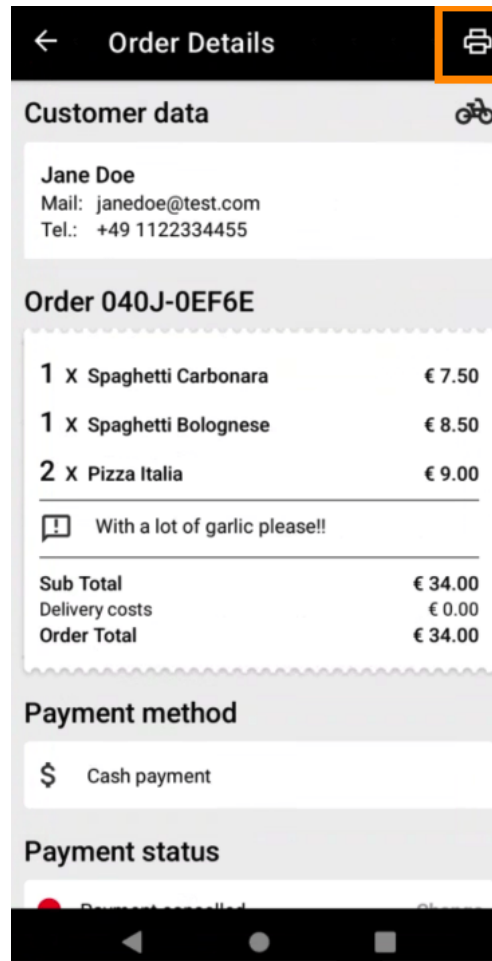
Payment cancelled



Now you can see information about the payment and the customer data.



 You can create an order printout manually by tapping on the **printer icon**.





Scan to go to the interactive player