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Ordine DISH - Come posso annullare un ordine con motivazione sulla Dashboard?

Benvenuti alla dashboard degli ordini DISH. In questo tutorial vi mostreremo come annullare un ordine con una motivazione.





#### Per prima cosa clicca su Vendite .

Dashboard				= 0
DASHBOARD	■ February 19, 2021 - June 6, 2024			
🖀 RESTAURANT 🧹	Orders			
YI KITCHEN <				
uu SELL <	Total orders	Accepted orders	Refused orders	Completed orders
MARKETING <	1	0	1	0
LUSERS <				
LOCALIZATION <		<b></b>	•	
🖌 TOOLS <	Orders with cash payment	Orders with payment by card	Orders via online payment	Pick-up orders
Version : 1.86.0	1	0	0	1
	Deliveries	Average shopping cart size		DATE
	0	1 items		a la
	Durante			
	Revenue			
	Iotal turnover	rumover nom deliveries	rumover nom pick-up orders	Revenue nom cash payments



# • Quindi fare clic sul sottomenu Ordini .

Dashboard				= 0
🗘 DASHBOARD	■ February 19, 2021 - June 6, 2024			
🖶 RESTAURANT 🧹	Orders			
Image: Witchen      Image: Sell	D	D		
Orders	Total orders	Accepted orders O	Refused orders	Completed orders
Delivery				
LUSERS <	Orders with cash payment	Orders with payment by card	<ul><li>Orders via online payment</li></ul>	Pick-up orders
LOCALIZATION <	1	0	0	1
F TOOLS <	Deliveries	Average shopping cart size 1 items		UPDATES
	Revenue			
	ITotal turnover	<b>Turnover from deliveries</b>	Turnover from pick-up orders	Revenue from cash payments
?				



# 1 Ora hai una panoramica di tutti i tuoi ordini.

Orders																					•	0
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🗃 RESTAURANT	<			ID t <del>.</del>	PLACE		CUSTOMER NAME	E-MAIL	PHONE	TYPE	EXECUTION	EXECUTION	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION	DELIVERY	ŧ
	*		,	OFIEJ						Collection	10:00	06 06 2024	In treatment	Open	Cash		€10,00		0.00			
네 SELL Orders	Ň			0						Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash		€10.00		0.00			
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# Fare clic su In trattamento sotto Stato per modificare lo stato dell'ordine.

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ш SELL	~		<u>a</u> r	OFIEJ						Collection	10:00	06 06 2024	treatment	Open	payment		€10,00	0.00			
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## Una volta fatto questo, apparirà un piccolo menu con le opzioni disponibili.

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DASHBOARD  Switch to mapped view Download CSV list Download Excel list	۲
RESTAURANT     C     CUSTOMER     PHONE     EXECUTION     EXECUTION     PAYMENT     PAYMENT     PACKAGING     TOTAL     RECEIPTS     DISCOUNT     DID       ID     17     PLACE     NAME     NUMBER     TIME     DATE     STATUS     PAYMENT     PACKAGING     TOTAL     RECEIPTS     DISCOUNT     ID     ADDRES	#
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# Seleziona qui lo stato desiderato. Per annullare l'ordine, clicca su Annullato .

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#### • Qui è necessario selezionare il motivo dell'annullamento dal menu a discesa .

Orders							•	Ω
Olders		Confirm order cancellation X						
DASHBOARD     DASHBOAR	Switch to mapped view Download CSV list Download Excel list	Are you sure you want to cancel this order? If there is a small problem, you						T
🖀 RESTAURANT 🧹	ID 17 PLACE CUSTOMER NAME E-MAIL	can call the customer to solve it.	AYMENT FATUS	PAYMENT PACKAGING	TOTAL RECEIPTS	DISCOUNT TRANSACTION	DELIVERY ADDRESS	**
YI KITCHEN <	HD* Brasserie DIFIEJ Herkert Duk-thh u765i@gmail.com	Message for the customer:	Open	Cash	€10,00	0.00		
Orders	0 HD*Brasserie fr gt frti@gmail.com	6	Cancelled	Cash	€10,00	0.00		
Delivery	SUNS Herkelt			payment				
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#### È molto importante scrivere un messaggio che il tuo cliente riceverà come messaggio di cancellazione . Nota: lo strumento fornisce già alcuni messaggi che puoi modificare.

Crders				Confirm order concellation	x							=	
	Switch to mapped view	Download CSV list	Download Excel list	Commit order cancenation									τ
M DASHBOARD				Are you sure you want to cancel this order? If there is a small problem, you can call the customer to solve it.	bu								
🖀 RESTAURANT 🧹	ID <b>†</b> F PLAC	CUSTOMER NAME	E-MAIL	Closing soon -	TAT	MENT TUS	PAYMENT	PACKAGING	TOTAL RE	CEIPTS DISCOUN	TRANSACTION T ID	DELIVERY ADDRESS	11
₩ KITCHEN <	OFIEJ HD*	Brasserie Duk-thh	u765i@gmail.com	Message for the customer:	O	pen	Cash		€10,00	0.00			
L业 SELL	Here	Personale		Unfortunately, we will be closing soon and will no longer be able to take new orders. Our apologies for this.			payment						
Orders	SONS Here	Brasserie fr gt kert	frti@gmail.com		2 Ca	ancelled	cash payment		€10,00	0.00			
Delivery				To block									
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## • Fare clic su Salva per finalizzare l'annullamento.

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									Confirm order cancellation	~									
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YI KITCHEN	<				HD* Bras	eorio			Message for the customer:			Cash							
ய் SELL	~		ø	OFIEJ	Herkert	serie	Duk-thh	u765i@gmail.com	Unfortunately, we will be closing soon and will no longer be able to tak	ke	Open	payment		€10,00		0.00			
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Poiché l'ordine è stato annullato, anche lo stato del pagamento dovrebbe essere annullato. Per farlo, clicca su "Apri" sotto "Stato del pagamento".

Orders																					0
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# • Quindi seleziona Annullato .

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Ecco fatto. Hai completato il tutorial e ora sai come annullare un ordine con una motivazione nel pannello di amministrazione.

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₩ KITCHEN <			OFIEJ	-				Collection	10:00	06 06 2024	Cancelled	Cancelled	Cash		€10,00	0.00			
Lee SELL ✓		an an	0	HD* Brasserie				Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash		€10,00	0.00			
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Scansiona per andare al lettore interattivo